



# Purple Piste terms & conditions

- Deposits and confirmation.** Once you have made a provisional booking by telephone, "Mountains Ahead Limited Trading as Purple Piste" (herein after referred to as "we") (and "us" "our" etc shall be interpreted accordingly) will reserve your holiday for five working days by which time we must have received your fully completed booking form and a deposit for your party. Upon receipt of these, we will send you a confirmation of booking showing the arrangement booked, the balance and when it is due. Should the five days expire, we reserve the right to re-book part or the whole chalet without further notice to you. Until such time as a signed booking form and deposit for every member of the group is received, there is no contract between Mountains Ahead Limited booking for Purple Piste and you. The person signing the booking form guarantees payment to us of the total cost of the holiday although each member of the party is jointly and severally liable for all sums due and does so on behalf of and with the consent of all the others for whom the booking is made. For bookings made within 12 weeks of arrival, payment in full must accompany the booking form.
- Balance** - The total cost of your holiday must be paid not less than 12 weeks before your arrival date. If the balance remains unpaid within this time, we reserve the right to cancel your bookings and to make a cancellation as shown in section 4.
- Price Guarantee** - At time of printing our prices, prices were true and correct. However, we reserve the right to increase the price of your holiday in the event of currency fluctuation. We will however guarantee that once you have made your booking and paid your final invoice in full, your holiday will not be subject to further surcharges. The price of your chalet accommodation does not include any travel (including but not limited to transfers, flights, trains, ferry), ski equipment, ski passes, lunches, lessons, guiding, insurance of any nature.
- Cancellation** - If you have to cancel your booking, this must be done in writing (e-mail or post). The date of cancellation shall be deemed to be the date written cancellation instructions are received at Mountains Ahead Limited's office.  
Period - Before date of arrival, prior to 12 weeks loss of deposit and insurance premium 12 - 8 weeks 50% of total holiday cost 8 - 6 weeks 60% of total holiday costs 6 - 4 weeks 80% of total holiday cost under 4 weeks 100% of total holiday cost.

Our aim is to provide the chalet holiday as booked, however in exceptional circumstances and in situations beyond our control, we sometimes need to make changes, we reserve the right to cancel your chalet holiday at any time offering you a full refund or comparable accommodation if such accommodation is available. Important note: We will not pay compensation for changes made because of war, threat of war, riots, strikes, civil disturbances, terrorist activity, industrial dispute, natural and nuclear disasters, fire, epidemics or health risks, technical problems with transport, closed or congested airports or ports and similar events beyond our control.

- Commitment** - we will endeavour to keep our website commitment, however we reserve the right to alter any operations not directly under our control. We have no control of water, electricity supplies, boilers and mechanical instruments such as ski lifts and therefore are not responsible for failure of such things.
- Insurance** - It is a condition of booking with us that you have appropriate winter sports cover for your holiday. If you do not have at least equal cover to that which we offer, we strongly recommend a deluxe winter sports insurance policy arranged by Fogg Insurance Services Limited - Travel Insurance experts for over 25 years. Go to [www.fogginsure.co.uk](http://www.fogginsure.co.uk) and follow the four easy steps, choose your policy, obtain a quote, fill in your details and make a payment by the secure payment page, and finally print your schedule and policy all on-line. By signing these Terms and Conditions you absolve us of all possible liabilities for yourself and all others for whom the booking is made and you warrant you have full authority to confirm this on each individuals behalf which may arise due to the failure of you or any member of your party not taking out adequate insurance cover.
- Customer Liability** - We reserve the right to recover from you before or after departure from the chalet the cost of breakages/damages to accommodation etc., caused with or without intent during your booking period. We do not accept liability for financial loss or damage to property suffered by you. You and all others for whom the booking is being made are expected to behave in a manner that will in no circumstances damage us nor disrupt the enjoyment of other guests staying the chalet. The holiday of any customer or group in breach of this clause may be terminated immediately and without compensation and we will have no further obligations to them.
- Service Provided by Third Parties** - Bookings for extra services such as taxis, transfers, ski lessons, ski passes, ski guiding, skidoo trips, parapenting, dog sleigh, night lugging, ice hockey matches, randonne, massage, beauty therapies, physiotherapy, nannies, crèche, child care, restaurant booking or any other additional activity booked by you direct or through us. We hold no responsibility nor liability for any loss, injury or damage whilst involved in services provided by a third party. Any claim or grievance with regards extra services must be taken up with the respective provider directly. We have no control over the way suppliers provide their services.
- Limitation of Liability** - We do not accept responsibility if you suffer illness, injury or death on holiday unless it is due to our negligence or that of our employees. We will not be liable to you or any third party for any indirect, consequential loss or damage, or for any loss of profit or business, howsoever caused (whether arising out of any negligence or breach of the contract or these booking conditions or otherwise). Save with respect to our liability to you for illness, death or injury arising from our negligence or negligence of our employees and any other liability which may not by law be excluded or limited. Our aggregate liability will not under any circumstances exceed the amount paid by you to us. By signing these terms of business you are confirming that you are responsible for explaining the full details of these terms and conditions for all others for whom the booking is being made and you will ensure that they will act in accordance with them as if each member had signed them personally

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